

BREAKING NEWS

EST adds new Customer Service Managers In Hebron, KY and Wartburg, TN



*Jeff Wehrman
Customer Service Manager
at Hebron*

We are very pleased to announce that Jeff Wehrman has joined Ellison Surface Technologies as our Customer Service Manager for our Hebron, KY facility. Jeff comes to EST with 17 years of experience in customer service in manufacturing and operations. His career began in the U.S. Navy, where he served as a human resources specialist. Jeff worked for Arvin Meritor Automotive in quality and receiving. He then joined 3M Precision Optics where he served as a manager over molding and manufacturing. Finally, Jeff served as Operations Manager at MDH Packaging in Northern Kentucky. As you can see, Jeff has excellent technical depth and experience in delivering results to meet customer needs.

Jeff looks forward to working directly with all of EST's customers. Jeff's primary goal is to ensure EST customers are completely satisfied with all aspects of working with EST. Jeff will put great emphasis on 2 areas. First, he will focus on meeting immediate commitment. Second, he will work with the staff at EST to support continuous improvement to help us better meet customer needs in the future.

Jeff lives in Northern Kentucky, and he has a lovely wife, Patti, and 3 children.

Jeff can be contacted directly at

- (859) 586-9300 press the customer service extension 1242
- e-mail CS@EllisonSurfaceTech.com



*David Graham,
Customer Service Manager at
Wartburg*

We are very pleased to announce that David Graham has joined Ellison Surface Technologies as our Customer Service Manager in our Wartburg, TN plant.

David comes to EST with a wealth of customer service knowledge. Originally from Jacksonville, Florida, David worked many years as purchasing agent and customer service manager for Healthlink, a manufacturer of medical products. He relocated a year ago to Tennessee with his family because he fell in love with the Tennessee charm while vacationing with his family.

David has a strong customer service philosophy. He says "I want the customer to feel like we are hearing them and watching their backs. My goal is for them to be proud to say they are doing business with us and be more than just satisfied."

David is married to Tia and together they have four wonderful children.

David can be reached directly at

- (423) 346-3092 extension 23
- Email dgraham@ellisonsurfacetech.com

